

QUALITY POLICY STATEMENT

At **BYTE CONSTRUCT**, a commitment to Quality, Management is part of our core business for the delivery of Design, Construction and Interior Fitout services for the Commercial and Industrial Sectors.

BYTE CONSTRUCT is committed to meeting our clients' specific needs and expectations and statutory and regulatory requirements in the most cost effective manner.

Commitment to quality is recognised by management as being the key to reaching the following objectives:

- Meeting budget requirements.
- Completing projects on time.
- Meeting project specifications.
- Client Satisfaction
- Compliance to Legal and other requirements.

This, along with having established guidelines and the involvement of all employees has resulted in the implementation of a quality system that defines the management and operational processes from receipt of a project enquiry to installation and handover.

The quality management system comprises procedures that have been developed to eliminate error, waste and frustration, thus ensuring quality of all processes.

BYTE CONSTRUCT quality management system is accredited to ISO 9001, and the company is committed to complying with the standard and providing both product and service to its clients with the philosophy of ongoing improvement and suitability through the implementation of total quality management.

Quality assurance is seen as being the most fundamental part of the company's aims and objectives along with safe working environments and market competitiveness.

Quality is achieved by:

- Training and leadership
- Putting the customer first.
- Adherence to documented procedures.
- Investigation of non-compliance and implementation of effective corrective actions.
- Measuring success through **Plan, Do, Check and Act**
- Quality management system improvement.

All **BYTE CONSTRUCT** personnel are encouraged to take an active role in this ongoing improvement.

A handwritten signature in black ink, appearing to read 'Terry Hare'.

Terry Hare - Director

Date: 23rd July 2021

